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§19–1408.

- (a) (1) Subject to subsection (c) of this section, the Department shall make a site visit and conduct a full survey of each licensed nursing home at least once per calendar year.
- (2) Unless otherwise required by federal law, all surveys shall be unannounced.
- (b) (1) Subject to paragraph (2) of this subsection, the Department shall initiate an investigation of a nursing home complaint alleging actual harm within 10 business days after receiving the complaint.
- (2) If the Department receives a complaint against a nursing home alleging immediate jeopardy to a resident, the Department:
- (i) Shall make every effort to investigate the complaint within 24 hours after receiving the complaint; and
- (ii) Shall investigate the complaint not later than 48 hours after receiving the complaint.
- (c) If ownership of a licensed nursing home is transferred to a person that does not own or operate another nursing home in the State at the time of the transfer, the Department shall conduct:
- (1) The first full survey of the licensed nursing home as required under subsection (a) of this section within 3 months after the date of transfer; and
- (2) An unannounced, on-site follow-up survey of the licensed nursing home that covers any deficiencies noted in the full survey within 120 days after the full survey was completed.

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